UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

CAROLYN E. JONES,
Plaintiff

v.

WILLIAM A. MASON, CHIEF
OF POLICE, HARWICH POLICE
DEPARTMENT, and the TOWN
OF HARWICH,
Defendants

Civil Action No. 04-10133-MEL

DEFENDANTS' LOCAL RULE 56.1 STATEMENT OF MATERIAL FACTS AS TO WHICH THERE IS NO GENUINE ISSUE TO BE TRIED

Pursuant to Local Rule 56.1 and in support of their motion for summary judgment, defendants Town of Harwich (the "Town") and William A. Mason, Chief of the Harwich Police Department ("Chief Mason") submit this statement of material facts as to which there is no genuine issue to be tried.¹

INTRODUCTION

The Parties

1.) Defendant Town of Harwich (the "Town") is a political subdivision of the Commonwealth of

¹ Record citations contained herein are to the attached appendices.

- Massachusetts and is located in Barnstable County.
- 2.) Defendant William Mason ("Mason") is a resident of the Town of Harwich, Barnstable County,

 Commonwealth of Massachusetts. He is the Chief of the Harwich Police Department (the "Department"). Mason Affidavit at ¶2.2
- 3.) Mason was appointed chief of the Department on April 10, 2000. Id. at ¶2. Upon assuming the position, the Town's selectmen charged Mason with the responsibility of modernizing the Department's law enforcement capabilities and its hiring practices. Id. at ¶3; Mason Deposition at 43.
- 4.) Mason is a graduate of the FBI National Academy in Quantico, Virginia. He holds Masters

 Degrees in Public Administration and Criminal

 Justice. He is working towards a Doctorate of Philosophy in Public Administration. Id. at ¶4
- 5.) Plaintiff Carolyn Jones is a resident of Hyannis, Massachusetts. Complaint at ¶1.

 $^{^2}$ Tab 1.

³ Tab 2.

History of Jones' Employment With the Town

- 6.) On July 1, 1999, Jones was hired by the department as a part-time special police officer and a full-time civilian dispatcher for the Harwich Police Department. Id. at ¶4.
- 7.) Dispatchers are responsible, inter alia, for answering and directing the Department's internal radio communication. Mason Affidavit at ¶6. Dispatchers in the town are members of a collective bargaining unit which also includes the Town' full-time police officers. Id. at ¶6.
- 8.) Prior to Chief Mason's arrival in June of 2000, special police officers were classified into three categories: seasonal, part-time, and full-time each of which had different responsibilities. Seasonal specials were hired for the summer period (June August) primarily for directing traffic and parking enforcement.

 After completing the Intermittent Police Academy, they received minimal field training prior to assuming their duty assignments.

 Seasonal specials were not "cruiser qualified." Part-time specials were primarily utilized to fill traffic details and work non-cruiser

assignments when regular officers were unable to fill the vacancies. Like seasonal specials, after completing the Intermittent Police Academy, they received minimal field training prior to assuming their duty assignments. Part-time specials were **not** "cruiser qualified." Carolyn Jones was a part-time special. Full-time specials were utilized to supplement sector assignments as a budgetary consideration rather than expending overtime that would be created by assigning a regular officer. This was also used as a method to avoid hiring additional regular officer positions. Full-time specials worked a regular assignment often approaching and sometimes exceeding the 40 hour work week. After completing the Intermittent Police Academy, they received more extensive field training to become "cruiser qualified" prior to assuming their duty assignments. Id. at ¶7

- 9.) Special police officers in the Town are not members of a collective bargaining unit. <u>Jones</u>

 Deposition I at 45.⁴
- 10.) Jones resigned her position as a full-time civilian dispatcher in January 2001. Complaint at ¶9.
- 11.) After her resignation, Jones continued to work as a part-time special police officer for the Department. Mason Affidavit at ¶8. From January 2001 until November 2002, Jones worked approximately 10 hours per week as a part-time special officer. Id. at ¶8. Her duties involved primarily traffic details and occasionally assisting with animal control responsibilities during the absence of the full-time animal control officer. Id. at ¶8.
- 12.) In or about November 2002, Jones was rehired by the Department as a full-time civilian dispatcher. Jones Deposition I at 51.
- 13.) On June 17, 2003, Mason asked the Town's selectmen to terminate Jones' employment as a full-time dispatcher and part-time special

⁴ Tab 3

officer. Mason Affidavit at ¶10. In a letter to the selectmen, Mason explained:

"Dispatcher Jones' actions in this [her failure to follow the chain of command, failure to follow policies and procedures of the Department, her efforts to manipulate departmental records, and her untruthfulness] and the prior incident are unacceptable, have negatively affected her professional reputation, as well as reflecting poorly on her credibility and the reputation of the Harwich Police Department...The serious nature of these incidents causes me to question this employee's credibility and truthfulness; therefore, I find it unnecessary to continue my evaluation during the remainder of her probationary period."

14.) On June 18, 2003, the selectmen terminated

Jones' employment with the Town. Complaint at

\$\Pi 28.\$

Special Police Officers on Bike Patrol

15.) At some point toward the end of the Summer of 2000, special police officers were permanently removed from the Town's bike patrol unit.

Mason Deposition at p. 43. Prior to Chief Mason's arrival with the Department, anybody who wanted to ride on a bike patrol was allowed to do so. Mason Deposition at p. 43.

- 16.) In 2001, Mason began the process of professionalizing the bike patrol unit. As a result, Mason appointed Sergeant Chris Kender to head up the bike patrol unit. Mason Deposition at p. 43.
- 17.) No special police officers within the

 Department were allowed to apply to become bike patrol officers. Mason decided to professionalize the bike unit in order to provide more opportunities to regular Harwich Police Officers who invested their lives in the Department, and give them more opportunities for advancement and professionalism. Mason Deposition at p. 44.
- 18.) Only regular full-time officers are allowed to serve on the bike patrol unit. Once an officer is selected by the Chief to serve on the bike patrol unit, he or she receives training at a national academy which is run by the International Police Officers Mountain Bike Association. Mason Deposition at p. 44. Each bike patrol officer is issued a custom made uniform and a custom fit bicycle, which is

- issued as a piece of duty equipment. Masor Deposition at p. 45.
- 19.) The bike patrol unit presently consists exclusively of full-time regular police officer in the Town. Hutton Deposition at p. 78.5

Special Police Officers Driving Police Cruisers

- Department has been deemed "cruiser qualified," he or she is able to take a patrol car out on his or her own and fill a beat or sector assignment. When an officer is "cruiser qualified" he or she is able to conduct patrols in marked police vehicles. Mason Deposition at p. 46.
- 21.) A "cruiser qualified" officer is capable of handling a variety of calls, ranging from writing a ticket to responding to a burglary.

 Mason Deposition at p. 52. A "cruiser qualified" officer is also able to handle a police vehicle under emergency conditions.

 Mason Deposition at p. 52.

⁵ Tab 4

- 22.) Since Chief Mason's arrival in Harwich, there has not been a single special police officer who has become "cruiser qualified." This was caused by Mason's decision to professionalize the Department and give regular full-time police officers a higher status within the Department. Mason Deposition at p. 54.
- 23.) Carolyn Jones was one of several special police officers in the Department who were not allowed to become "cruiser qualified." Further, when Mason became Chief of Police there were approximately three special officers at the time who had already been determined to be "cruiser qualified." The three included: Jim Chevrie, Tracy Clark and Keith Eldredge. Mason Deposition at p. 55. These same three individuals were the last, and only, special police officers hired as full-time regular officers before Mason's hiring process went into effect. Mason Deposition at p. 66.
- 24.) Chief Mason presently has no intention of allowing special police officers to become "cruiser qualified." <u>Mason Deposition</u> at p. 56.

Jones' Union Activity

- 25.) Jones was elected to the position of Union

 Secretary at approximately the same time that

 her second tour of duty as a full-time

 dispatcher with the Town of Harwich began.

 Hutton Deposition at p. 18.
- Jones as Union Secretary was discussed, someone raised the issue of whether or not Jones could serve in that position if she was probationary.

 Hutton Deposition at p. 20. The Union membership, without consulting with IBPO

 Business Agent Sean McArdle or anyone in the police administration, came to the conclusion that Jones was not a probationary employee and was therefore qualified to serve as Union Secretary. Hutton Deposition at pp. 20-22.
- 27.) Once elected to the position of Union

 Secretary, Jones also became part of the

 Union's negotiating committee. Hutton

 Deposition at p. 23. Officers Terry Dinnan,

 Adam Hutton and Dispatchers William Willis and

- Carolyn Jones constituted the Union's negotiating team. Hutton Deposition at p. 23.
- 28.) Between 2002 and 2003 one of the issues the negotiating team was dealing with had to do with overtime distribution in the Department.

 Hutton Deposition at p. 26. There were a couple of meetings between the negotiating team and Lieutenant Mitchell and Chief Mason.

 Hutton Deposition at p. 26.
- 29.) Jones attended most of these meetings at which there was no designated spokesperson on behalf of the Union. The negotiating team as a whole voiced its opinion as to how the issue of overtime distribution at the Department should be resolved. There were no specific instances where Jones was critical of the Police Chief or police administration at these meetings.

 Hutton Deposition at p. 26; Jones Deposition II at p. 25.6
- 30.) Dispatcher William Willis was serving as Union
 President when Ms. Jones was elected Union
 Secretary and had no personal recollection of

⁶ Tab 5

- Jones being vocal and outspoken with the Chief of Police. Willis Deposition at p. 25.7
- 31.) At some point after the start of his tenure with the Harwich Police Department, Chief Mason instructed the American flag to be removed from the Department's uniforms and changed to a patch on the uniform. Jones Deposition II at p. 15. Jones voiced her displeasure over this to other members of the Union, but never addressed her concerns to the police administration or the Chief of Police. Jones Deposition II at p. 16.
- 32.) Jones was prohibited from doing bike patrol some time after Chief Mason's tenure with the Department began. She voiced her concerns to other members of the Union but does not recall voicing those concerns to anyone in the administration of the police department. Jones Deposition II at p. 18.

Paid Detail During a Snow Storm

33.) Plaintiff, Jones, was scheduled to work a detail assignment on February, 18, 2003. The

⁷ Tab 6

- start time for the detail was 7:00a.m. <u>Jones</u>

 <u>Deposition I</u> at 134.
- 34.) Cape Cod had experienced a major snow storm the night before and Jones sought to contact the Harwich Police Department on the morning of February 18, 2003 to determine if the detail assignment she was scheduled to work had been cancelled. Jones Deposition I at p. 136.
- 35.) Between 5:00a.m. and 7:00a.m. on the morning of February 18, 2003, Jones contacted the Harwich Police Department and spoke with Dispatchers

 Donna Tavano and Amy Clough. Jones Deposition

 I at p. 138.
- 36.) Jones also contacted Officer Ted Cronin, who was the officer she was scheduled to work the detail with, "in the area of 7:00a.m." Jones

 Deposition I at p. 141. Cronin was not aware that the detail had been cancelled. Jones

 Deposition I at p. 144.
- 37.) David Jasic is a sergeant with the Harwich

 Police Department. Jones Deposition I at p.

 145. On the morning of February 18, 2003,

 before Jones' detail assignment was scheduled

 to begin, Dispatcher Donna Tavano sought

- guidance from Sergeant Jasic as to how Jones should proceed regarding her detail assignment. Jones Deposition I at p. 146.
- 38.) Sergeant Jasic instructed Dispatcher Tavano to inform Jones that she should try to get in if possible, considering the detail had not been cancelled. Jones Deposition I at p. 149.
- assignment and notified Jones that it appeared as though nobody was there. Jones Deposition I at p. 151. Jones never reported for her detail assignment on February 18, 2003. Jones

 Deposition I at p. 157.
- 40.) Subsequently, Jones submitted a slip to be paid for the February 18, 2003 detail incident.

 Jones Deposition I at p. 164.
- 41.) Upon discovering that Jones had failed to report for her detail assignment on February 18, 2003, Chief Mason ordered her wages reduced in order to recoup the money which had already been paid to Jones. Mason Deposition at p. 110.
- 42.) After learning that Mason had reduced Jones' wages, IBPO Business Agent Sean McArdle

Deposition at p. 30.8 As a result of the meeting between McArdle, Jones and Mason, the Chief agreed to allow Jones four hours of compensatory time. Mason Deposition at p. 112. The agreement to provide Jones with four hours of compensatory time afforded her about half of what she would have gotten if she were paid for the detail. Mason Deposition at p. 117.

Investigation Regarding Jones' Request for Leave on April 15, 2003

- 43.) On April 15, 2003, Jones called in to the

 Harwich Police Department and spoke with

 Dispatcher William Willis. Jones Deposition I

 at p. 86. Jones sought to take holiday or sick

 time because she was not going to be able to

 report for her assigned shift. Jones

 Deposition I at p. 88.
- 44.) Jones spoke to Willis about "taking some time off," and asking "about the book." Willis

 Deposition at p. 33. Willis informed Jones he did not have the book and that Sergeant Chris

⁸ Tab 7

- Kender had the book. Willis informed Jones that she could speak with Sergeant Kender if she wished. Willis Deposition at p. 33. Jones did not want to speak with Sergeant Kender and asked Dispatcher Willis to put her out sick. Willis Deposition at p. 33.
- 45.) At some point before the conclusion of their conversation on April 15, 2003, Jones told Willis that if he saw the schedule before anybody else to give her a holiday, but if it was going to be "too much of a pain" to put her out sick. Willis Deposition at p. 36.
- 46.) Jones was subsequently investigated by

 Lieutenant Barry Mitchell for her conversation

 with Willis. Mitchell Deposition at p. 117.9
- 47.) Approximately one hour after Mitchell contacted

 Jones to inform her of an investigation into

 her sick leave use, Jones called Mitchell and

 notified him that she was injured at the firing

 range. Mitchell Deposition at p. 122.

⁹ Tab 8

HIRING PROCESS IMPLEMENTED UNDER CHIEF WILLIAM MASON

- 48.) In May of 2001, the Harwich Town Meeting voted to approve three upgraded positions and four new police officer positions. Mason Deposition at p. 61.
- 49.) An announcement of the new positions was placed on the police department's bulletin board.

 Mason Deposition at p. 73.
- 50.) Applicants were required to fill out an application and take an examination. Mason
 Deposition at p. 64. The examination was held on June 30, 2001. Mason Deposition at p. 68.
- 51.) More than 100 applicants took the examination.

 Mason Deposition at p. 76.
- 52.) Chief Mason would call the top three individuals off of the eligibility list and interview them. Mason Deposition at p. 77.

Respectfully submitted,
TOWN OF HARWICH and
WILLIAM MASON,
By their attorneys,

Robert J. Van Campen, BBO#648638 Eugene J. Sullivan III, BBO#656497 GILMAN/ HOLTZ, P.C. 25 New Chardon Street Boston, MA 02114 (617) 720-2663

APPENDIX ONE

AFFIDAVIT OF WILLIAM A. MASON

- I, <u>William A. Mason</u>, upon my oath do solemnly swear and affirm that:
 - 1. I am a resident of the Town of Harwich, Barnstable County, Commonwealth of Massachusetts.
 - 2. I presently serve as Chief of Police for the Town of Harwich Police Department. I was appointed to this position on April 10, 2000 and took office June 26, 2000.
 - 3. Upon assuming the position, the Board of Selectmen for the Town of Harwich charged me with the responsibility of modernizing the Department's law enforcement capabilities, training, and its hiring practices.
 - 4. I have attained a Bachelors of Science Degree in Law Enforcement, Sociology, and Political Science from Metropolitan State College in Denver, Colorado, Masters Degree in Public Administration, as well as a Masters Degree in Criminal Justice from the University of Colorado. I have completed course work toward a Doctorate of Philosophy in Public Administration also from the University of Colorado, Graduate School of Public Affairs. I am a graduate of the 172nd session of the FBI National Academy in Quantico, Virginia
 - 5. On July 1, 1999 Carolyn Jones was hired by the Harwich Police Department as a full-time dispatcher and special police officer.
 - 6. Dispatchers are responsible, among other things, for answering and directing the Department's internal radio communications. Dispatchers in the Town are members of a collective bargaining unit which also includes the Town's full-time police officers.
 - 7. Prior to my arrival in June of 2000, special police officers were classified into three categories: seasonal, part-time, and full-time each of which had different responsibilities. Seasonal specials were hired for the summer period (June August) primarily for directing traffic and parking enforcement. After completing the Intermittent Police Academy, they received minimal field training prior to assuming their duty assignments.

Seasonal specials were not "cruiser qualified." Part-time specials were primarily utilized to fill traffic details and work non-cruiser assignments when regular officers were unable to fill the vacancies. Like seasonal specials, after completing the Intermittent Police Academy, they received minimal field training prior to assuming their duty assignments. Part-time specials were not "cruiser qualified." Carolyn Jones was a part-time special. Fulltime specials were utilized to supplement sector assignments as a budgetary consideration rather than expending overtime that would be created by assigning a regular officer. This was also used as a method to avoid hiring additional regular officer positions. Full-time specials worked a regular assignment often approaching and sometimes exceeding the 40 hour work week. After completing the Intermittent Police Academy, they received more extensive field training to become "cruiser qualified" prior to assuming their duty assignments.

- 8. Jones resigned her position as a dispatcher in January, 2001. After her resignation, Jones continued to work as a part-time special police officer for the Department. From January 2001 until November 2002, Jones worked approximately 10 hours average per week as a part-time special officer. Her duties involved primarily traffic details and occasionally assisting with animal control responsibilities during the absence of the full-time animal control officer.
- 9. Jones was rehired by the Town of Harwich as a dispatcher in November, 2002. Upon her rehire, Jones was informed that she was considered a new hire and would not retain any of her previous seniority privileges or rights.
- 10. On June 17, 2003, I recommended to the Board of Selectmen that Ms. Jones' employment as a full-time dispatcher and part-time special officer be terminated. In a letter to the selectmen, I explained:

"Dispatcher Jones' actions in this [her failure to follow the chain of command, failure to follow policies and procedures of the Department, her efforts to manipulate departmental records, and her untruthfulness] and the prior incident are unacceptable, have negatively affected her professional reputation, as well as reflecting poorly on her credibility and the reputation of the Harwich

Police Department...The serious nature of these incidents causes me to question this employee's credibility and truthfulness; therefore, I find it unnecessary to continue my evaluation during the remainder of her probationary period."

- Prior to August of 2001, regular police officers and special police officers were assigned to the bicycle patrol unit. The bike patrol unit is an alternative method of law enforcement service which has a long and successful history throughout the United States and in other countries. the regional increased popularity of trails, parks, beaches, and special events, as well as additional vehicular congestion and pedestrian traffic, bicycle patrol is an efficient and effective means of providing public safety services to the Town of Harwich. Properly administered, equipped, and deployed, the Bicycle Patrol Unit can promote law enforcement objectives, community safety, public interaction, and a positive citizen perspective of the Police Department. The Bicycle Patrol Unit is seen as a key element in successful community policing efforts; therefore, officers applying for or selected as members of the Bicycle patrol Unit must be committed to the ideals and philosophies of its mission.
- 12. In or around October, 2000, I consulted with the Department's staff and determined that the existing bicycle patrol program was not properly equipped, trained, or organized in a manner that provided quality and effective services to the community. At this point the bicycle patrol program was completely disbanded. It was reorganized into a formalized Bicycle Patrol Unit where selection was based upon a competitive selection process, nationally recognized training standards, professional equipment, and specialized uniforms. The average cost to equip and train a member of the Bicycle Patrol Unit is \$4,000; therefore, the number of individuals allowed in the Unit had to be limited. Utilization of part-time specials is not cost effective when the same resources can be expended on regular officers.
- 13. Therefore, around October, 2000, <u>all</u> special and regular officers (and supervisors) at the Harwich Police Department, including Carolyn Jones, were removed from performing bicycle patrol duties. Only regular officers were allowed to apply for the reorganized and established Bicycle patrol Unit.

- 14. No employee of the police department is allowed to drive a marked police sedan ("cruiser") for sector assignment duties unless he or she is "cruiser qualified." Since June, 2000, in order to become "cruiser qualified" an employee must complete and demonstrate proficiency in the 10 week field training instruction program in addition to basic and in-service training requirements. All regular police officers for the Town of Harwich are "cruiser qualified."
- 15. Since my appointment and arrival as Chief of Police, and between 2000 and 2003, the only special police officers who have been allowed to do cruiser patrols were all deemed cruiser qualified before my arrival in the Department.
- 16. In 2001 I made the decision to no longer allow any additional special officers to become "cruiser qualified." I made this decision due to several factors but primarily because: 1) regular police officer staffing levels increased reducing the dependence upon less-trained special officers; 2) sector assignments were prioritized to regular police officers who have elected to make being an officer of the Harwich Police Department their full-time career; 3) the 10 week field training instruction program is both staff intensive and cost prohibitive (paying salary to both the student and instructor); 4) the duties, requirements, public expectations, and civil liability is equal between special and regular officers when assigned and functioning in like capacities; therefore, the more fully trained regular officer is professionally advantageous for sector assignments.

Signed under the pains and penalties of perjury that the above statement is true and accurate to the best of my knowledge, recollection and belief.

WIIII A. M

DATED: Nov. 23, 2004

APPENDIX TWO

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- What was the change in the bike patrol? Ο.
- The bike patrol prior -- prior to me getting there, the bicycle patrol unit was basically, anybody that wanted to ride the bike, was allowed to ride the bike.

My background is that, I ran a professional bicycle patrol unit in Colorado, and there are certain standards that I believed to be appropriate for the use of a bicycle enforcement. And it was part of my direction from the board of selectmen upon being hired to bring the department into the 21st century, and to professionalize the department.

- And so in 2001 you had a process to apply; is that what I understand?
 - Yes. Α.
 - And who set that process? 0.
- I did. Along with Sergeant Chris Kender, who was in charge of the bicycle unit.
 - And any specials who were allowed to 0.

apply?

- A. Sorry?
- Q. Were special officers allowed to apply?

- A. No special police officers were allowed to apply, for multiple reasons. Predominantly cost.
 - O. How is that?
- A. The bicycle patrol unit, as it is functioning now, costs me almost \$4,500 per officer.

I wanted to give more options to the regular police officers who have decided to make the Harwich Police Department a career, and give them more options to professionalize and move and do other things.

And the bicycle patrol unit was one of the first things we did. The bicycle -- all my bicycle patrol officers go to a national academy put by an IPMBA, International Police Officers Mountain Bike Association.

It is probably the toughest bicycle patrol school there is. At least they argue that point. They have custom made uniforms made by Brachtware out of Tacoma, Washington.



Their bicycles are custom fitted to them, and issued to them as a piece of duty equipment.

And when you had that, all you, with all the training, it comes up to about \$4,500 for me. I would not get a return for someone who is a part-time employee, who is not -- was not -- not made the commitment to stay with the department.

- Q. So since then no special police officer was on bikes?
- A. No special police officers on bicycles whatsoever. With the -- one exception. Ms. Jones, was assigned the Cranberry Harvest Festival. And she was in a inner perimeter. She had to move between two duty posts. And that particular point, we didn't have enough golf carts to go around to allow people -- which we now use golf carts, and she was allowed to use a bicycle to go from point "A" to point "B" on a detail assignment.

But she is not allowed to patrol with her bike. But she is the only one that was allowed to do that.

Q. Cruiser qualified, what does that mean?

Cruiser qualified was another issue that 1 Α. had come up prior to me getting here. 2 Cruiser qualified means you are able 3 to take a patrol car out on your own and fill a 4 beat or sector or assignment, in addition, you 5 are allowed to use a cruiser, obviously, if a 6 detail becomes available where a cruiser is 7 required. Cruiser being a marked police 8 vehicle 9 And are officers driving a cruiser for 10 Q. any purpose if you are not cruiser qualified? 11 Sorry I didn't hear you. 12 Can you drive a police cruiser for any 13 Ο. purpose if you are not cruiser involved? 14 Yes. Taking them to the shop for 15 16 repair. Anything else? 17 Q. On occasion they are used to run 18 In other words, to go pick something 19 errands. up or deliver something. But we -- we 20 didn't -- if we didn't have any other vehicle 21

> What about details? 0.

available.

The details, there's a policy written on Α.



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1 And again, again, Counselor, I'm 2 doing the best I can on dates, but without 3 checking the records, I cannot tell you 4 specifically. 5 Q. So is there a specific program, if I 6 wanted to look at something and said this is 7 what I have to do to become cruiser qualified, 8 is there something that would tell me what 9 that is? 10 Yes. Α. 11 What is that? Q. 12 The field training and instruction 13 manual. 14 Would that tell me how many times I Q. 15 would have to drive with someone who is, and 16 what courses for qualification? 17 It's by far more than just driving Α. 18 around. It's a variety of actions to handle 19 certain types of calls, from everything from a 20 parking ticket to domestic violence to a 21 burglary. 22 It's how to operate the vehicle and

under emergency conditions; how to make traffic

stops, it's -- it's virtually every functional

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one of the things that I went to change, was to upgrade the position of a regular police officer and to give them a higher status over specials and seasonal specials.

eliminated seasonal specials, and did not have them at all. The special officers that were cruiser qualified, were all cruiser qualified prior to me getting here.

- Q. Did you review their qualifications?
- A. Yes, I did.
- Q. And were you satisfied that all of them were qualified?
- A. Yes. Most of them have been doing it for years, have been functioning on their own.

In addition, the four special police officers that were cruiser qualified later became regular police officers, or those four that became regular police officers were full-time special -- special police officers, meaning that they worked a 40 hour schedule in the field as a regular police officers, they functioned just the same as a regular police officer.



Keith Lincoln, and he was cruiser

qualified, again, before I got here.

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officers, which were Tracy Curren, Jim Cheverie, and Keith Eldredge.

Those were the first three positions that I hired. The four additional new positions were all hired under the new system, using the testing process.

- Q. The question is when?
- A. I'm going to have to -- I would have to sit -- I would have to pull out my records. I apologize. It might have been -- it was the year following that annual town meeting that approved the new positions.
- Q. Do you have any knowledge of when, anything that would show you when that was?
- A. The test was given -- I remember that once the vote was in, we put out the announcement to create the eligibility list.
- Q. Doesn't that -- if it's in 2001, she would have, you have been on the job for a year plus, by the time you get to the 2001 town meeting, the May or September town meeting?
- A. No, it's a May town meeting. And when the positions were approved, we immediately



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I now have one officer that was a full-time regular officer who wanted to go into his own business, and he had been a full-time regular officer for five or six years, and he requested to become a special officer, so he could work a couple of days a week. And that is Eddie Silva. And, obviously, since he was five years as a regular officer, obviously he was cruiser called and full-time through the regular police officer academy and field and training instruction.

- Are there any plans to train officers to Q. become cruiser qualified?
 - Absolutely none. Α.
 - Why not? 0.
 - Why not. It's not cost effective.
- Can you estimate how long it takes to Q. train someone or what it costs?
- For me to hire a brand new police Α. officer, equip them and send them to the academy and field training, I know that costs me, that costs me about \$58,000.

1 bills every 15 days. I could not swear to 2 that, it might be every 30 days. Might be 3 monthly. But we have a lot of companies that contract on a regular basis, like Verizon, Key 4 5 Span, certain companies that will have an 6 ongoing detail. 7 So if it's a one shot detail, they 8 usually bill that immediately. But if it's 9 something -- some that -- some have details 10 every month, I think she bills on a monthly 11 basis. So the incident came prior to the 12 billing going out to this company, the issue 13 14 came to light that she be paid? 15 Α. Yes. 16 But you simply ordered that the money be Q. 17 taken out of the paycheck, correct? 18 Α. Yes. 19 And that happened, correct? Q. 20 Α. Yes. 21 And then you had a meeting with Mr. Q. 22 McArdle and Ms. Jones? 23 Α. Yes.

And who requested that?

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Ο.

- What was said.
- During that meeting we had discussed the issue about the taking of the pay.
 - What did Mr. McArdle say?
- Mr. McArdle said that I had done that

Prior to this I had consulted with town counsel, and they agreed with me that I had done that inappropriately. I did not follow the proper procedure, not that I -- not that it shouldn't have been done, but I didn't follow the proper procedure.

And that procedure, and on a grievance basis, would be -- you would probably lose that, because of provisions which, provisionally violates it and, and if I could do something, to dispose of it. Dispose of it.

- So what did you do?
- Through negotiations with Mr. McArdle, because of the inappropriate taking of the money, I offered her four hours of comp time.
 - Was that put in writing somewhere? Q.
- No, it was not. Α.
 - Why not? Q.

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- Q. Was there a time when you were short staffed?
 - A. Sorry?
- Q. Was there a time when you were short staffed?
 - A. When I initially got here, yes.
 - O. So in 2000?
 - A. Yes.
 - Q. And how long did that go on for?
- A. I was approved for the three upgraded positions and the four additional positions in the May 2001 town meeting.
- Q. I believe you indicated that you started hiring in early 2001, and then they came onboard -- and they came onboard --
 - A. Sorry?
 - O. When did you start the hiring process.
- A. It had to be after the vote, because it went to over individual votes that took place in May, towards the end of May. And then the new FY year doesn't start until July 1st. So I started the hiring process -- I might have actually put the advertising out after the vote. But I didn't actually start the hiring

	A. Yes.
	Q. And were there drafts and reviews that
	went into that?
	A. Yes. It went through staff.
	Q. Did the selectmen have to approve it?
	A. No.
	Q. When was this published, do you know,
	there's no date on it?
	A. When was this published this came out
	prior to the testing process. It was posted
	throughout the department.
	Q. So prior to the examination
	announcement?
,	A. Yes.
	Q. And do you know how long before the
-	examination deadline the examination was
	posted?
	A. Several months. And the reason why is,
	because we are asking people in the department
	to become involved in the oral boards and
	doing backgrounds. I mean, this is a major
	shift for this department. And so it was well

A. I might have the year wrong. I might have the year wrong. I thought -- I thought that new positions were approved July of 2001. It could have been they were approved -- would



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1 effective December 1st 2002? 2 Right. Α. 3 And you met with her prior to that Q. 4 point, correct. 5 Yes. Α. 6 And at that time you had a discussion 0. 7 with her, she told you she wanted to become a 8 full-time police officer and you asked her 9 something about why she didn't apply; is that 10 correct? 11 Yes. 12 Q. Does that help? 13 Yes. Yes, because there was a document Α. 14 that I presented that was the actual 15 announcement of that test. And that has the 16 date when that test was being done, and, 17 obviously, that's when I did the test. 18 Can I take a look at that. Q. 19 MR. VAN CAMPEN: Do you want to look 20 at the whole packet. 21 (Discussion off the record.) 22 Exhibit 12 from Ms. Jones' deposition 0. 23 announces a written examination to be given



24

June 30th of 2001?

1	A. Yes.
2	Q. So what professional association can you
3	refer me to or show me a document from that
4	says this is the process?
5	A. National Association of Chiefs of
6	Police. Massachusetts Association of Chiefs
7	of Police. At the nation accreditation
8	standards.
9	Q. And if I go to them they would have this
10	process there?
11	A. Yes.
12	Q. And this process, the test and other
13	provisions that you have in this Exhibit 13?
14	A. Yes.
15	Q. How many people took the exam?
16	A. I believe right at 100.
17	Q. And you hired four people off it?
18	A. No. We hired substantially more than
19	that.
20	Q. How many people have you hired after the
21	exam?
22	A. I would have to everybody, except the
23	last person that I hired, was hired off this.
2/	O And an approximation?





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minimum. In this particular case, Ms. Jones never appeared at the site of the detail, or the police Police Department at all, and did not -- and made indications in her statements that she had the inability to report at all, and, in fact, the detail was not cancelled until some 90 minutes to two hours after its scheduled start time. And she -- at that point, had still not reported to the duty site or the Police Department, nor had she been excused by a supervisor from reporting to the duty site or the Police Department. And yet she still put in for a four hour minimum payment.

- You agree, under the contract, police officers are entitled to a four hour minimum on a detail when it's cancelled shorter than one and a half hours before the start of the detail, correct?
 - Α. Yes.
- So that if a detail was cancelled an hour before, she would not have to appear and still be entitled to the pay?
 - Α. Yes.

there was, then, some effort made to run Ms. Jones through the process, I asked you then what happened.

A. What happened was that Officer Dinnan was the field train -- at that point he was the sole field training officer we had that had been through the actual school. There were others that had done it, you know, but he was the only one that had actually been through the school.

So, therefore, we put Ms. Jones with Officer Dinnan. Officer Dinnan showed to be not competent in the field training officer program; and so, therefore, he was removed from the field training officer program.

So, therefore, we had nobody else to train Ms. Jones at that particular time. A staff meeting ensued after that, where we got into the discussion of the cost benefit of cruiser qualifying specials in general.

The discussion came about because, under my regular regime, under my administration, we do not use special officers to fill patrol bases anymore. We use regular



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police officers whenever possible, with the exception of the two or three still cruiser qualified special police officers that we have that will occasionally fill in when we can't fill it any other way, including overtime.

So what amounted to -- when we started talking about paying to have a special cruiser qualified, when the only purpose of that would be so they could use a vehicle at a detail, it was not deemed to be cost effective to spend ten weeks of training and ten weeks of wages for them for a special officer to become cruiser qualified. It became a matter of finances.

Q. If you had the special cruiser qualified, you would be able to use them if they were on for a shift; isn't that correct?

A. No. As I said, I'm trying to minimize that. And I -- and in the process, I changed three special officers positions to full-time regular police officer positions and hired four more regular full-time police officers so my dependance on special officers is about nil.

- Q. So only one has gone to the full-time police academy is cruiser qualified?
- A. Yes. With the exception of the ones that were cruiser qualified prior to my arrival.
- Q. Have they all been through the full-time police academy?
 - A. The special officers?
 - O. Yes?
- A. With the exception of Eddie Silva, no, none of them have. To my knowledge.
- Q. So where do you get the field training officer manual where I would find the listed requirements?
- A. Yes, in fact, very specifically it would also give you the tests and also give you the check off lists as to exactly what you need to do in each section.
- Q. Was there any attempt to have Ms. Jones become cruiser qualified?
- A. Right after I was here, there was -- it was my understanding that Ms. Jones had made a request to Lieutenant Gomes to become cruiser qualified. At that time Lieutenant Gomes was

and certain things needed to be done, I issued what they called these directives. These directives were formulated, they were posted, repetitively, to have input into them. And once the final product was done, it was Xerox'd, and a copy was placed in everybody's mailbox, including specials, dispatchers, and even the civilian employees. Everybody got them.

Currently. We have a department, a new department manual, which, these are part of. They are part of the department manual (indicating). That was just issued recently.

- Q. So the details directive issued in April of 2001, does that say about use of a cruiser on details?
- A. There's definition in here. One is cruiser qualified. And that is sub section E. That section.

Let me get it right. "Section 1, subsection E, cruiser qualified special officers are special officers -- cruiser qualified special officers would have been trained by the Harwich Police Department in the

proper operation of marked police vehicles, and
are recognized as having received sufficient
individual instruction and evaluation in the
field which allows that special officer to
function in a patrol vehicle without the direct
supervision of a regular officer."

- Q. Okay. That's a definition of cruiser qualified?
- A. That's the definition of cruiser qualified.
- Q. Any other document that defines cruiser qualified?
- A. There's another section in this policy that refers to cruiser qualified and cruiser details.
- Q. Just start with the definition of what is cruiser qualified. What you just read is a definition of what is cruiser qualified?
 - A. Yes. Right.
 - Q. Did you formulate that definition?
 - A. Yes, I did.
 - Q. What did you base that upon?
- A. Input from my staff.
- 24 Q. Who?

Α.



counseling session.

- Q. Do you know why she was complaining that too many vehicles were being stopped?
 - A. Personally, no.
- Q. Professionally, as chief, and any other fashion, do you know what the nature of the complaint was?
- A. The nature of the complaint that was portrayed to me, was that she did not want to be bothered making all the computer entries.
- Q. Do you know whether she complained about the nature of the stops that were being made?
- A. At the time, when I conversed with Lieutenant Gagnon, or the lieutenant that was involved in it, no, I did not.
 - Q. Did you make any inquiries?
 - A. No.
- Q. Did you ever learn that she was concerned that these officers were making inappropriate stops?
- A. The first that I heard of that, was during the arbitration hearing.
- Q. Would it have been a violation of the chain of command for Ms. Jones to come



APPENDIX THREE

In the winter I didn't work,



- A. Lieutenant Gomes called me at home and he asked me if I would be interested in a full-time position with the police department.
 - Q. And when did he call you; do you recall?
 - A. Exactly, no.
 - Q. Okay.
- A. I probably -- I probably have it written down somewhere.
 - Q. Okay. What did he tell you?
- A. He asked if I would be interested in a full time position. And I immediately said yes, because I thought he was referring to a patrol position.

And then I said, "Wait a minute, doing what?"

And he said dispatching. And I said no, that's not what I want to do.

And then we had a couple of -- more phone conversations, to which he said, that if I took the full-time position, I could consider it a foot in the door for a patrol position.

So I agreed.

Q. Though, at the time, in November of 2002 when Lieutenant Gomes made the statement you

Q. And can you describe for me what that

age 55 o	f 124	13
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1	Q. Why were you trying to get his
2	· information?
3	A. Because we had had such an excessive
4	amount of snow that and the state police
5	had informed me that they had been to the work
6	site and no one was there, that was it
7	apparent that they weren't going to be working
8	that day.
9	Q. Okay.
10	A. But they never physically called in and
11	cancelled in time. So I was tracking to get
12	ahold of the foreman, to advise him that he
13	needed to call the police department and
14	advise them that he was canceling the detail,
15	because either someone neglected to note that
16	he called, or he forget.
17	I was just trying to get ahold of him
18	to get clarity on what was going on.
19	Q. Did you have information that the detail
20	itself was cancelled?
21	A. I did. But I didn't have the I

21

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didn't have the information that was needed

for me to not go.

Q. Who gave you the information that the

1 detail with? 2 Α. Yes. 3 And who was that? Ο. 4 A. Ted Cronin. 5 Q. What did when did you call Officer 6 Cronin. 7 A. I called him either right before or at 8 the start time of the detail. I have that in 9 the phone record. 10 Right before the start of the detail? 11 I don't recall if it was -- it was in 12 the area of 7:00. A little before, a little 13 after, I don't -- I have it in a cell phone 14 record. 15 Q. So you talked to Officer Cronin just 16 before the start of the detail? 17 A. Yes. 18 What did you advise Officer Cronin at 19 the start of the detail or just before the 20 start of the detail, excuse me. I want you to 21 tell me what the phone -- what was the conversation with Cronin like? 22 23 I called and his wife answered. She put 24 him on the phone. He was sleeping. And he

1	Q. You only knew that the State Police
2	went, saw nobody there, and that's what they
3	reported to you?
4	A. Right. Yes.
5	Q. And you were not told by the State
6	Police that this was cancelled?
7	A. Right.
8	Q. And you were not told by Harwich Police
9	that it was cancelled?
10	A. Right.
11	(Discussion off the record.)
12	Q. And with respect to the individual that
13	you spoke to at the State Police, do you
14	remember the person's name?
15	A. I don't.
16	Q. No?
17	A. I didn't I didn't feel it was
18	necessary to write his name down at that
19	point.
20	Q. Now, at that point you spoke with
21	Officer Cronin, and you are both, at that
22	point, I'm assuming, trying to figure out if
23	the detail has been cancelled; is that
24	correct?

- A. Correct.
- Q. And what did you say, Officer Cronin went to the site?
- A. He told me he was going to take a ride and he would call me right back.
 - Q. And what did --
- A. Because he lives -- he lives in town, he lived right down the street. So he could -- he lives right down the street. And he had a pickup truck at the time. I don't know if he still does. And he was going to take the ride and call me, because he knew how far away I was.

(Discussion off the record.)

- Q. Ms. Jones, I would ask you, do you know a David Jasic?
 - A. Yes.
 - O. Who is that. He's a sergeant?
 - A. For the Harwich Police Department. Yes.
- Q. And on the morning of February 18th
- 2003, did you speak with Sergeant Jasic?
- A. Not directly, no.
- Q. Did somebody speak to him about the situation with the detail, and do you know who



that was?

- A. Donna Tavano.
- Q. What did Donna speak with Sergeant Jasic about?

- A. I think she just relayed to him that there was a detail scheduled and they had not called to cancel it, and what should I tell her to do.
- Q. I would just show you a document, Ms. Jones. This is another certified transcript of a -- of the Harwich 911 dispatch. It's a recorded line, and it's been transcribed and certified.

And I just want you to review -- if
you look, it says at the top, "Dispatch: Hi.
I'm waiting. Dave went up. For some strange
reason he thought that if they were going to be
there, they would be there an hour ahead. Hold
on one minute."

And you said, "CJ: Okay."

- A. Yes.
- Q. Do you recall having a conversation with dispatch -- does that sound like a conversation that you would have had with

1 say? I don't recall specifically what he 2 Α. 3 said. I believe he said that they -- that there was no one at the work site. 4 Okay. That's what he told you? 5 6 A. I believe so. 7 What else did he tell you? Q. A. I think at some point he told me that I 8 9 should just say that I went. 10 Q. What did you say to that? 11 Α. I don't recall. I probably laughed it 12 off. Do you recall ever speaking with Officer 13 0. Cronin on the 911 recorded line? 14 15 911? Α. 16 That morning, the police department's 17 recorded line? I don't recall specifically. 18 Now, other than the fact that he said 19 Q. there's nobody there and he told you maybe you 20 21 should -- can you repeat what you said, maybe

you should put in for the -- don't show up or

MR. ROGAL: Objection.

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22

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something?

but just review that for yourself. 1 2 Α. Okay. 3 (The witness complies.) 4 Okay. Α. 5 Now, just to review this document, does 6 this page, what you have read, does this 7 describe a conversation you had with Officer 8 Willis, or had with Officer Willis on April 9 15th of '03? 10 It describes it. But I don't agree that it's exactly what was said and how it was 11 12 said. 13 Okay. What do you recall from that Q. 14 conversation? 15 You want me to tell you what the 16 conversation was? 17 Tell me from your memory what the Ο. conversation was. 18 19 What the conversation was, was I called 20 the police department. I spoke to Dispatcher 21 Willis. I asked him if I could take a holiday 22 comp day, which you are allowed to do, as long 23 as the staffing is not at minimum.

He said he didn't know, because



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1
                    Then Dispatcher Willis said, "No, no,
2
          no."
3
                    Then under "CJ: Could you put me out
4
          for tonight."
5
                    Dispatch Willis asked, "Out sick?"
6
                    You said -- or excuse me, you said,
7
          "Yeah, I don't care. Whatever. Whatever I can
          do."
8
9
           Α.
               Yes.
10
               Do you dispute that that's what you said
           0.
11
         during that phone conversation?
12
               I don't recall that part of the
13
         conversation specifically.
14
           Q.
               So you don't recall originally asking
15
         for sick time instead of holiday comp time?
16
           Α.
               I don't know what I originally asked
17
         for.
18
           0.
               So then your testimony is it was holiday
19
         comp time --
20
               From what I recall, I asked for holiday
           Α.
21
         comp time first. And then I didn't know if I
22
         could take holiday or sick. But I knew I
23
         couldn't work.
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So I was trying to find out what I



me yet.

- Q. And after you spoke with Dispatcher Tavano, what did you do, did you call the State Police at that point?
- A. I believe I called the State Police at that point. Because I was scheduled to work with two troopers as well.
- Q. What time did you begin digging your car out of the drive?
- A. As soon as I woke up and looked out the window.
- Q. Now, can you tell me, Ms. Jones, how long it would take you to get from your drive in Hyannis to that detail assignment in Harwich on that morning?
 - A. With snow?
- Q. With the snow. What would your estimate be?
 - A. An hour.
 - Q. An hour?
- A. I'm guessing. My road had not even been plowed at that point.
- Q. Did you at any time talk with the officers who you were scheduled to work the



detail with?

- A. Yes.
- Q. And who was that?
- A. Ted Cronin.
- Q. What did when did you call Officer Cronin.
- A. I called him either right before or at the start time of the detail. I have that in the phone record.
 - Q. Right before the start of the detail?
- A. I don't recall if it was -- it was in the area of 7:00. A little before, a little after, I don't -- I have it in a cell phone record.
- Q. So you talked to Officer Cronin just before the start of the detail?
 - A. Yes.
- Q. What did you advise Officer Cronin at the start of the detail or just before the start of the detail, excuse me. I want you to tell me what the phone -- what was the conversation with Cronin like?
- A. I called and his wife answered. She put him on the phone. He was sleeping. And he

1 said, "Oh, I thought it is cancelled." 2 And I said, "No, they never called." 3 And he was, like, "Oh, oh, okay. 4 Well, I will take a ride down and, and see what 5 the situation was." 6 And he -- I said, "Okay, call me 7 right back as soon as you find out." 8 He was going to take a ride, I 9 believe, to the detail site, to see if they 10 were there. Which I knew they weren't, because 11 I already talked to the State Police. 12 But if the State Police told you it was 13 cancelled before you --14 They didn't tell me it was cancelled. Α. 15 They told me that there was no one there. 16 That they had driven by. 17 I want to clarify. You testified that 18 it was cancelled, and you found that out from 19 the State Police? 20 Α. Okay, it was --21 MR. ROGAL: Note my objection. 22 think that was -- that's a mischaracterization 23 on both sides, but why don't you just --24 It was not cancelled by someone running Α.

At one point Lieutenant Gagnon was in charge of patrol, I believe. And then it switched to Lieutenant Mitchell. And I know Captain Welsh was in charge of patrol. And then Lieutenant Gomes has been in charge. It's been -- it switches hands, so I don't recall that year who was in charge.

- Q. Now, in the fall of 2001, what were you doing during that period of time?
 - A. School and Harwich Police Department.
- Q. And would your assignment as a special police officer, would they slow down during that period?
- A. Not necessarily. In the fall, because a lot of contractors are still out working, if there's not snow on the ground, then they will work. Obviously some contractors -- tree work and stuff, would be done more during the summer.
- Q. And getting past the fall of 2001 and coming into January of '02, what were you doing during that period?
- A. In January -- same answer. I was going to school. I was working for the Harwich

And I don't know that it was

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changed.

1 required at the time that I started. I know that now it has become 2 3 required to dispatch, that you need this training. But I don't recall if when I 4 5 started, if it was required. 6 It was just something that they sent 7 you to, to get you familiar. 8 But presently it's a pre-requisite to 9 becoming a dispatcher? 10 I believe it is. Α. 11 And Telecommunicator E911 training 0. 12 course, APCO Institute, South Daytona, 13 Florida? Again, that was -- that was not in 14 Daytona, Florida, that's where their main 15 office is, their address is, but that's a 16 17 separate training course for 911 calls, 18 basically. 19 You also list Public Safety 20 Telecommunicator's Training Seminar two years 21 attendance? 22 Yes. Α. 23 Barnstable County Sheriff? Q.

24

Yes.

Α.

1 by the Sandwich Police Department presently? 2 That's correct. 3 MR. ROGAL: Objection. 4 Now, moving down the list, the Chatham Q. 5 Police Department, you list your dates of 6 employment there from July of 1998 to June of 7 1999; can you tell me what capacity you were 8 employed by the Chatham Police Department 9 during that time? 10 Α. Dispatcher. 11 And were you full-time? 0. 12 Α. Yes. 13 And can you describe for me what your Ο. 14 duties were as a Chatham police dispatcher? 15 Dispatching police officers calls to 16 calls -- taking in-coming calls, filling out 17 detail requests. That's basically it. 18 Okay. And your immediate supervisor was Ο. 19 Lieutenant Michael Walker? 20 Α. Correct. 21 And do you recall your income? Q. 22 Α. I don't. 23 Why did you leave the Chatham Police Q. 24 Department in June of 1999?

Dispatcher Willis. I have scanned this, and I don't agree that this is exactly what I said. Q. Okay. Let me take you to page 5 of thi document. I ask you to read page 5. A. Starting? Q. Starting with Dispatcher Willis. A. "No, Kender takes no, Kender		
recall making that statement? A. Yes. Q. Why would you make that statement? A. That's what I call him. Q. That's what you call Officer Willis? A. Yes. Q. I would give you some time, Ms. Jones, to review this transcript, if you will. Do you recall this to be a conversation that you had with Dispatcher Willis on April 15th 2003? MR. ROGAL: Objection. Q. You can answer that. A. I recall that I had a conversation with Dispatcher Willis. I have scanned this, and I don't agree that this is exactly what I said. Q. Okay. Let me take you to page 5 of thi document. I ask you to read page 5. A. Starting? Q. Starting with Dispatcher Willis. A. "No, Kender takes no, Kender	1	A. Yes.
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document. I ask you to read page 5. A. Starting? Q. Starting with Dispatcher Willis. A. "No, Kender takes no, Kender	19	Q. Okay. Let me take you to page 5 of this
Q. Starting with Dispatcher Willis. A. "No, Kender takes no, Kender	20	
A. "No, Kender takes no, Kender	21	
A. "No, Kender takes no, Kender	22	Q. Starting with Dispatcher Willis.
	24	Q. You don't have to read that out loud,

1 but just review that for yourself. 2 Α. Okay. 3 (The witness complies.) 4 Α. Okay. 5 Now, just to review this document, does Ο. this page, what you have read, does this 6 7 describe a conversation you had with Officer Willis, or had with Officer Willis on April 8 9 15th of '03? It describes it. But I don't agree that 10 it's exactly what was said and how it was 11 12 said. Okay. What do you recall from that 13 Q. 14 conversation? 15 You want me to tell you what the 16 conversation was? 17 Tell me from your memory what the conversation was. 18 19 What the conversation was, was I called Α. 20 the police department. I spoke to Dispatcher 21 Willis. I asked him if I could take a holiday 22 comp day, which you are allowed to do, as long 23 as the staffing is not at minimum.

He said he didn't know, because

1 Sergeant Kender had the book out back. 2 asked if he wanted to speak to Sergeant Kender, 3 I said no. I then said, if you see the book, 4 if it's possible for me to take a holiday comp, 5 I will take a holiday comp, but if I can't, you 6 can put me out sick. Because I was -- I was 7 physically unfit for duty. So it didn't matter 8 what I used. I just couldn't work. 9 Of course they don't want you to use 10 sick time. You get a bonus for not using all 11 your sick time. So I was trying to avoid 12 taking the sick time. 13 Q. Okay. So you originally requested 14 holiday comp time? 15 Α. Yes. 16 Can I just refer to you page 5 of this 0. 17 document. 18 Yes. Α. 19 Excuse me, I would actually like to Q. 20 refer you, before I do that, to page 3. 21 A. Okav. 22 Q. If you see under where it says, "CJ:

"Yes."

thought you said hang on."

23

APPENDIX FOUR

Q. Now, Mr. Hutton, you have subsequently

decertified from IBPO, or the union has?



23

1	have been Mr. Wilis.
2	Q. Mr. Willis?
3	A. Yes.
4	Q. Dispatcher Willis?
5	A. Yes.
6	Q. And what was discussed; if you recall?
7	A. Whether or not we would have her be the
8	secretary.
9	Q. Okay. What else was discussed?
10	A. Someone brought up the, whether or not
11	she could hold the position.
12	Q. And what would prohibit Ms. Jones from
13	holding the position of union secretary?
14	A. Probationary status.
15	Q. Do you recall who brought that issue up?
16	A. I do not.
17	Q. Was there any discussion about that
18	issue?
19	A. Yes.
20	Q. Can you describe that discussion for me?
21	A. I can't describe it. I don't know what
22	was said. I know the outcome of the
23	discussion.
24	O Okay What was the outcome?

O. How about Officer Ted Cronin, did he

1	raise the issue of probation at that meeting?
2	A. I don't recall.
3	Q. At some point the outcome was that the
4	union membership determined that she was not
5	on probation, and that she was entitled to
6	hold the position of union secretary?
7	A. Yes.
8	Q. And was she elected at the same meeting
9	A. Yes.
10	Q. Do you recall if that vote was
11	unanimous?
12	A. I do not.
13	Q. You don't recall?
14	A. I do not recall.
15	Q. Would there be a record of that vote?
16	A. Probably not.
17	Q. Why not?
18	A. Because we did not have a secretary at
19	that time.
20	Q. Okay. So there would be no minutes of
21	that meeting?
22	A. No. Our union meetings are very casual.
23	Q. Mr. Hutton, how often does or would
24	Mr McArdle have attended union meetings?

1	A. Rarely.
2	Q. Do you recall meetings at which Mr.
3	McArdle was in attendance?
4	A. He was at some. I couldn't tell you
5	when they were.
6	Q. Okay.
7	A. Or why he was there, but he did attend
8	some of them.
9	Q. And during the meeting at which Ms.
10	Jones was elected union secretary, what
11	position did you hold?
12	A. Vice-president.
13	Q. Who was the president of the union at
14	the time?
15	A. Dispatcher Willis.
16	Q. Now, Mr. Hutton, once Ms. Jones was
17	elected union secretary, did she also become a
18	part of the negotiating team for the union?
19	A. Yes.
20	Q. She did?
21	A. Yes.
22	Q. Did she attend any negotiating sessions
23	with the town; if you recall?

Yes.

A.

1	sergeants, they had separated the union and
2	they were there were issues between the two
3	unions regarding overtime, time off, and
4	Q. What was the ongoing issue?
5	A. How overtime was to be filled throughout
6	the department.
7	Q. Who was the issue being dealt with by,
8	who was dealing with that issue?
9	A. Lieutenant Mitchell, I believe, and
LO	Chief Mason.
L1	Q. How many meetings were held between the
12	union and those gentleman on that issue?
L3	A. A couple.
14	Q. And do you recall who was in attendance
15	at that meetings for the union?
L6	A. Again, to the best of my knowledge, it
17	would have been the union board.
18	Q. Okay. And during the meetings on that
19	overtime issue, did you, perhaps, cite for me
20	examples of when Ms. Jones was critical of the
21	administration?
22	A. I couldn't cite specific examples. We
23	we all voiced our opinions on how we
24	thought the situation would be handled, was

APPENDIX FIVE

Q. Well, how would you -- when things got



23

24

disrespect.

Probably everyone has heard at some

24

Α.

- Q. When you say members of the department, do you mean members of the union, or are you referring to the police administration, the lieutenants, sergeants?
- A. Union members. I don't know if I ever said anything to administration. They might have -- they might have heard me say something or heard that I said something.
- Q. Do you recall which union members you would have shared that with, and that criticism?
 - A. Not specifically no. No.
- Q. How about with respect to the bike patrol issue, who you were vocally, at least expressing that to?
- A. Again, I was vocal to everyone about that. It was another issue I was very upset about and I thought was unfair.
 - Q. Did you ever bring that to Chief Mason?
 - A. Not directly.
- Q. When you say not directly, who did you bring it to?
 - A. I believe -- I don't remember who was



Did you ever complain to any of the



24

Q.

APPENDIX SIX

What is that process? Q.

24

Well, it varies. If someone wants to Α.



1 that I had, the accuracy I can not swear to. 2 I don't know if that's completely 3 accurate or not. 4 Do you remember Ms. Jones initially Q. 5 calling to request the use of a holiday? 6 I remember her calling and asking about 7 taking some time off. 8 Q. Okay. 9 And asking about the book. Α. 10 Ο. Okay. What is the book? 11 That's the schedule that I was telling Α. 12 you, it's a year long, which is maintained by 13 the sergeants. It had been maintained in 14 dispatch, but at this point in time, it was 15 out of dispatch in the roll call room, that's 16 where it was to be kept. 17 I recall telling her that I didn't 18 have the book, Sergeant Kender probably had the 19 book. And if she wanted to speak to him, I 20 could put her through to him. 21 And I recall her saying to put her 22 out sick. And I said okay. 23 Now, let me just show you here, Mr. Q. 24 Willis, you see it says, "CJ: Can I -- can I

to see it, and you can, and before anybody 1 2 knows anything, you can give me a holiday if 3 it will work. And if it's too of a pain, put 4 me out sick, I don't care." 5 And then it says, "Dispatcher Willis: 6 All right." 7 Do you recall that type of a conversation with Ms. Jones? 8 9 MR. ROGAL: Objection. 10 You can answer. 0. 11 I don't. I don't remember word for Α. word. Because, like I said, the conversation, 12 basically was, I'm not going -- I believe it's 13 in here, I'm not going to get involved, no 14 matter, whatever. If you want, need to talk 15 to Kender, talk to Kender. If you want me to 16 17 put you out sick, okay I would put you out 18 sick. Do you recall Ms. Jones saying that if 19 you saw the book before anyone else, to make 20 21 the change that she requests here? 22 I don't. Α. And at some point after this phone 23 Q.

conversation with Ms. Jones she was

1	Α.	No.
2	Q.	And do you know if Ms. Jones was
3	discip	olined for this?
4	Α.	I don't.
5	Q.	At some point, Mr. Willis, Ms. Jones was
6	termin	nated?
7	Α.	It's my understanding, yes.
8	Q.	And do you know why she was terminated?
9	Α.	I do not.
10	Q.	Do you know when she was terminated?
11	Α.	No.
12	Q.	Do you recall after she was terminated
13	if the	e Town of Harwich filled her position?
14	Α.	Yes, they did.
15	Q.	And do you recall who they filled it
16	with?	
17	Α.	Patty McDonald.
18	Q.	Patty McDonald?
19	Α.	Yes.
20	Q.	Is Patty McDonald a female?
21	Α.	Yes.
22	Q.	Mr. Willis, have you ever utilized 111F
23	benefi	its with the Harwich Police Department?
24	Α.	No.

APPENDIX SEVEN

- qualified or that she wasn't allowed to drive a police cruiser?
 - A. I don't remember. I can't say one way or the other.
- Q. Do you recall if the Local Union, the Board members,
 ever expressed to you a concern that Miss Jones and
 other special police officers were not allowed to
 drive police cruisers?
- 8 A. I don't remember.
- 9 Q. Mr. McArdle, I want to direct your attention to an incident that occurred on February 18th of 2003, and that involved a detail that Miss Jones was scheduled to work in the Town of Harwich that day and there was a snowstorm that day. Do you recall that incident?
- 14 A. Yes.

- 15 Q. Do you recall that Miss Jones put in a detail slip 16 for four hours?
- 17 | A. Yup.
- 18 Q. Do you recall as a result of that a meeting with the Chief of Police?
- 20 A. Yes, I do.
- Q. Can you explain to me why it is that you had that meeting with the Chief of Police?
- A. The meeting was called, I believe by myself. I think
 we filed a grievance, I believe. Off the top of my



APPENDIX EIGHT

and I believe it was April 15th of 2003.

Ms. Jones was at the range to qualify, is that correct?

A. Yes.

- Q. All right. And do you know how long she was there?
- A. I believe it was an all-day session, a pretty much all-day session.
 - Q. And it would be fair to say she was shooting her weapon most of that day?
 - A. No, it would not.
 - Q. What would you say?
 - A. In fact, when I conducted my investigation and spoke with Sergeant Sullivan and Officer Porter, the firearms instructors, and Sergeant Kendrick who was there as a participant, their comment was she spent most of the day sitting in her car bitching about how hot it was and how she didn't want to be there and just generally was completely negative, kept, you know, was complaining about the fact that she had to stay all day, couldn't you let me go, and that she took repeated breaks to



1	A.	When I called her at home to tell her that
2		I was investigating her for the sick leave
3		issue, hung up, approximately an hour
4.	,	later she called back and said, Okay, this
5		is what is really going on, I wasn't
6		really sick, I hurt myself at the range, I
7		didn't want to tell anybody, I didn't want
8		anybody to think I was a cry baby so I
9		didn't do anything. I said, Well, you are
10		aware of the procedure, you know you are
11		supposed to. Yes, I know I am, I didn't
12		do it, I know I totally failed to do what
13		I was supposed to do. I said, Okay, I
14.		said, Well, are you claiming that you are
15		injured now? And she said yes, I am. And
16		I said, Then you need to go see Doctor
17		Miner and be examined. And she assured me
18		that she would. The next day she met me
19		at the station with a note of some sort
20		from the Cape Cod Hospital emergency room
21		saying that she had a swollen hand. And I
22		said, That's nice, that is not what I
23	ı	asked you to do, I told you to go see
24		Doctor Miner, so make an appointment and



APPENDIX NINE

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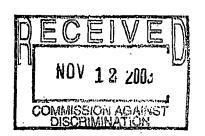
LAW OFFICES OF TIMOTHY M. BURKE

NEEDHAM CORPORATE CENTER 160 Gould Street, Suite 111 Needham, Massachusetts 02494-2300 (781) 455-0707 Facsimile (781) 455-8879

Timothy M. Burke Joseph P. Kittredge Sheila E. McCravy Scott W. Dunlap Suzanne T. Caravaggio

<u>Of Counsel</u> Brian J. Rogal Joseph G. Donnellan

November 7, 2003
VIA CERTIFIED MAIL



Massachusetts Commission Against Discrimination One Ashburton Place Room 601 Boston, MA 02108

RE: Carolyn Jones v. Town of Harwich, et al

Dear Sir or Madam:

Enclosed please find for filing the Complaint and Jury Demand, Charge of Discrimination and Motion for Leave to File in Superior Court in the above-referenced matter.

Thank you for your attention to this matter.

Very truly yours,

Brian Rogal

BR/krd Enclosures

CERTIFIED MAIL NO. 7002 1000 0005 2708 7564

Case 1:04-cv-10133-MEL Doo	cument 12 Filed	11/30/2004 Page 104 of 124	
CHARGE OF DISCRIMINA	TION	ENTER CHARGE NUMBER	
This form is affected by the Privacy Act of 1974; see Privacy Act of 19		Verse DEEOE	
100			
Massachusetts Commission Agai (State of	nst Discrimination local Agency, If any)	n and EEOO	
NAME (Indicate Mr., Ma., or Mrs.)	<u> </u>	HOME TELEPHONE NO. (Include A	Aren Go
Carolyn E. Jones	•	(508) 778-1413	
	STATE AND ZIP CODE	COUNTY	
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STATE OF LOCAL GOVERNMENT AGENCY WHO	DISCRIMINATED AGAII	NST ME (If more than one list below,)	Æ,
NAME	HO. OF EHPLOYEES/ME	TELEPHONE NUMBER (Include An	ta Code
William A. Mason	50+	(508) 430-7542	
Harwich Police Department, 183 Sisson R	and Hanned at MA	CITY, STATE AND ZIP CODE	•
NAME	oad. narwich, MA	TELEPHONE HUMBER (Include An	es Code
Town of Harwich			
STREET ADDRESS	· · · · · · · · · · · · · · · · · · ·	CITY, STATE AND ZIP CODE	
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I also want this charge filed with the EEOC. will advise the agencies if I change my address or telepho	HOTARY - (When	necessary to meet State and Local Requires	ments)
meer and I will cooperate fully with them in the processing	g swear or affirm	that I have read the above charge and that It	
my charge in accordance with their procedures.	is true to the bar	t of my knowledge, information and belief.	
declare under penalty of perjury that the foregoing is true	SIGNATURE OF	COMPLAINANT A how	
., •			ř

SUBSCRIBED AND SWORN TO BEFORE HE THIS DATE.

Nov-1, 2003

Case 1:04-cv-10133-MEL

MASSACHUSETTS COMMISSION AGAINST DISCRIMINATION

Document 12

CAROLYN E. JONES, Complainant)	AECEIVER
VS WILLIAM A. MASON, CHIEF OF POLICE, HARWICH POLICE DEPARTMENT, TOWN OF HARWICH, Respondent)	NOV 12 2003

MOTION FOR LEAVE TO FILE IN SUPERIOR COURT

Complainant moves for leave to file this case in Superior Court without waiting 90 days. Complainant will file after 90 days if this motion is not allowed.

> Respectfully submitted By Complainant's Attorney,

LAW OFFICES OF TIMOTHY M. BURKE

Brian Rogal, Esq., BBQ 424920 160 Gould Street, Suite 111 Needham, MA 02494

(781) 455-0707

Case 1:04-cv-10138-MEL

Document 12

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MASSACHUSETTS COMMISSION AGAINST DISCRIMINATION

CAROLYN E. JONES, Complainant)	Systematics of the Control
VS	NOV 12 2003	
WILLIAM A. MASON, CHIEF OF POLICE, HARWICH POLICE DEPARTMENT, TOWN OF HARWICH, Respondent)	1 j

COMPLAINT AND JURY DEMAND

PARTIES

- 1. Complainant Carolyn E. Jones is a resident of the Town of Hyannis, Massachusetts.
- 2. Respondent William A. Mason is the Chief of Police for the Town of Harwich. He is being sued in his official and individual capacities.
 - 3. Respondent Town of Harwich was the Complainant's employer.

FACTUAL ALLEGATIONS

- 4. On July 1, 1999 Ms. Jones was hired by the Town of Harwich to be a full time civilian dispatcher for its police department. She was also hired by the Town to be a special police officer.
- 5. Ms. Jones' career goal is to be a full time police officer. She went to a police academy for special police officers, and applied with Harwich for a full time position as a police officer.

- 6. Both dispatching and special police officer positions are generally considered helpful to obtaining a position as a full time police officer. Towns commonly hire police officers from the ranks of dispatchers and special police officers because they are familiar with them, had the chance to evaluate them and because those individuals know the town.
- 7. Harwich currently has a force of approximately 35 police officers. There is only one woman on that force. In recent years there have never been more than two female police officers. When Harwich does hire a female police officer they wind up leaving the department.
- 8. During the time she was employed as a special police officer Ms. Jones received evaluations which constantly included ratings of excellent and outstanding.
- 9. In January, 2001 Ms. Jones resigned as a dispatcher in order to further her education. She maintained her position as a special police officer, her primary interest. She also worked as the animal control officer for Harwich during the summers.
- 10. On or about November, 2002 Harwich police Lt. Gagnon asked Ms. Jones to come back as a full time dispatcher. She was not interested in that position, but Lt. Gagnon told her that it would be a foot in the door for a full time position. She accepted the dispatch position based upon the representation that it would help her become a full time police officer.
- 11. Since that time Harwich has hired four male police officers. None of them have prior experience as full time police officers.
- 12. Ms. Jones became active in the police union. In that position she was critical of the police chief and the police administration. She also complained about not being hired as a full time officer.

Document 12

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- 13. On or about April 15, 2003 Complainant was ordered and did participate in mandatory firearms qualification at the firing range. Complainant was on duty at the time that she qualified at the range.
- 14. While shooting her firearm at this mandatory training, Complainant injured her shooting hand between the thumb and forefinger. Complainant did not report the injury at this time.
- 15. With the use of sick leave and scheduled time off, Complainant believed that the injury would resolve itself without missing an extensive amount of time from work.
- 16. On or about April 23, 2003 Complainant was advised that she was being investigated by the Department for abuse of sick leave. Complainant had not used sick leave in the six (6) months prior to her injury at the range. At this time, Complainant reported her injury to Lt. Barry Mitchell of the Harwich Police Department.
- 17. Complainant was instructed to see the town doctor, Dr. Scott Miner who determined that she was physically unfit to work due to her hand injury. Dr. Miner also stated that her injury resulted from firing her weapon. (See attached Exhibit A).
- 18. At the time of the injury, there was in effect a rule of law that if a police officer was injured while on duty the officer was entitled to full pay during the period of disability.
 - 19. The provisions of M.G.L. c. 41 §111F as amended apply to the Town of Harwich.
- 20. On or about April 30, 2003, Complainant submitted to Respondent Chief Mason her request for job injury benefits pursuant to M.G.L. c. 41 §111F.

- Case 1:04-cv-10133-MEL Document 12
- 21. On or about May 7, 2003, Respondent Chief Mason denied the Complainant benefits pursuant to M.G.L. c.41 §111F citing her failure to timely file a written report of the injury as required in the collective bargaining agreement. (See attached Exhibit B)
- 22. The provisions of the collective bargaining agreement cited by the Respondent Chief Mason do not state that the timely filing of a written report is a precondition to receiving §111F benefits. (See attached Exhibit C)
- 23. On May 16, 2003, after exhausting her accumulated sick leave, the Complainant had to petition to the Sick Bank Board for sick days to carry her through until she was cleared to return to work. Ms. Jones anticipated that would occur the first week of June 2003. (See attached Exhibit D).
- 24. On or about June 6, 2003, Dr. Miner cleared the Complainant to work under a voluntary light duty status as provided by the collective bargaining agreement.

 Respondent Chief Mason refused to permit Complainant to return to work in that status.
- 25. On June 8, 2003 Complainant was once again required to petition the Sick Bank Board for additional sick days to carry her through until she could see a hand surgeon on June 20, 2003. (See Attached Exhibit E) The Respondent Chief had ordered her to be examined by the hand surgeon.
- 26. The Respondents' actions constitute a violation of M. G. L. c. 41 §111F and a breach of the Complainant's contractual rights as established by the current collective bargaining agreement.
- 27. In or about June 2003 Ms. Jones was told that she could not drive a police cruiser by herself because she was not "cruiser qualified". Male officers with less experience were deemed "cruiser qualified" and allowed to operate a cruiser by themselves. The

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qualification to male officers.

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Town never has had any policy regarding "cruiser qualification", does not offer any special training in the operation of police cruisers, and has not applied any such

- 28. On June 10, 2003 the Town of Harwich fired Ms. Jones. It cited an alleged abuse of sick leave and an alleged issue with payment for a detail.
- 29. Ms. Jones' use of sick leave has not been excessive. The injury to her hand was documented by the physician selected by the Town. The Town has taken no action against male police officers with injuries nor has it taken any action against male police officers who have used far more sick leave.
- 30. The issue regarding detail pay involves a detail that was cancelled with notice shorter than that permitted by contract. Pursuant to that contract Ms. Jones, and any other police officer, is entitled to a minimum of four hours pay for a detail that is cancelled at the last minute. No male has been disciplined in any similar situation.
- 31. The actions of the Respondents constitute an on going pattern of desperate treatment and discrimination against Ms. Jones based upon her gender.

First Cause of Action

- 32. Complainant realleges and incorporates herein paragraphs one through thirty above.
- 33. Respondent's actions constitute discrimination in employment based upon the gender of Ms. Jones in violation of M.G.L. c. 151B.

Second Cause of Action

34. Complainant realleges and incorporates herein paragraphs one through thirty three above.

35. Respondent William Mason has aided and abetted the Town of Harwich's sexual discrimination, thereby violating the provisions of M.G.L. c. 151B.

JURY DEMAND

Complainant demands trial by jury on all issues

WHEREFORE, Complainant prays for judgment in her favor and that court award her the following:

- 1. That the Complainant be reinstated to her prior employment.
- 2. That the Respondents be ordered to appoint Complainant as a full time police officer.
- 3. That the Respondents, their agents, servants or employees, be ordered and directed to correct the Complainant's personnel records to show that the accumulated sick leave benefits used for her pay while she was disabled from work was erroneously used.
- 4. That the Respondents, their agents, servants, or employees be ordered and directed to correct their records to show that the payment for her disability was paid under the statutory provisions of M.G.L. c. 41 § 111F.
- That the Respondents be ordered to pay Complainant fair and reasonable compensation for her emotional distress.
- That the Respondents be ordered to pay Complainant compensation for her consequential damages.
- 7. That the Respondents be ordered to pay Complainant punitive damages for violation of her rights under M.G.L. c. 151B.

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- 8. That the Respondents be ordered to pay Complainant her reasonable attorneys fees.
- 9. For such other and further relief as this Commission may deem just and proper.

Respectfully submitted By Complainant's Attorney,

LAW OFFICES OF TIMOTHY M. BURKE

Brian Rogal, Esq., BBQ

160 Gould Street, Suite 111

Needham, MA 02494

(781) 455-0707

APPENDIX TEN

AFFIDAVIT OF DONALD F. HOWELL

- I, Donald F. Howell, upon my oath do solemnly swear and affirm that:
 - 1. I am a resident of the Town of Harwich, Barnstable County, Commonwealth of Massachusetts.
 - 2. I presently serve as the Chairman of the Town of Harwich Board of Selectmen. I was elected to the position of Selectman on May 16, 2000.
 - 3. The Board of Selectmen for the Town of Harwich are responsible for: policy-making, as the head of the executive branch of the Town government, causing laws, ordinances and policies to be enforced, investigation of any and all Town affairs, involving any department, serving as licensing and contracting authority for the Town, approval of a budget and financial plans for presentation to the Town Meeting, and the appointment of various Boards, Commissions and Committees, a Town Administrator, a Town Accountant, a Fire Chief, a Police Chief and police officers.
 - 4. In a letter dated June 17, 2003, Police Chief William Mason recommended to the Board of Selectmen that the employment of probationary full-time police dispatcher and part-time special police officer Carolyn Jones be terminated. In a letter to the selectmen, Chief Mason explained:

"Dispatcher Jones' actions in this [her failure to follow the chain of command, failure to follow policies and procedures of the Department, her efforts to manipulate departmental records, and her untruthfulness] and the prior incident are unacceptable, have negatively affected her professional reputation, as well as reflecting poorly on her credibility and the reputation of the Harwich Police Department...The serious nature of these incidents causes me to question this employee's credibility and truthfulness; therefore, I find it unnecessary to continue my evaluation during the remainder of her probationary period."

5. Based upon Chief Mason's recommendation, and after deliberating amongst ourselves, the Board of Selectmen

voted to terminate Ms. Jones' employment with the Town of Harwich.

Signed under the pains and penalties of perjury that the above statement is true and accurate to the best of my knowledge, recollection and belief.

DATED:

APPENDIX 11

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

CAROLYN E. JONES, Plaintiff

v.

Civil Action No. 04-10133-MEL

WILLIAM A. MASON, Chief of Police, Harwich Police Department and TOWN OF HARWICH, Defendants

Defendant, William A. Mason's Answers To Plaintiff's First Set of Interrogatories

Interrogatory No. 1

State the names, addresses, all telephone numbers, and relationship to you of all persons who saw or heard, or claim to have seen or heard, or whom you have any reason to believe have any knowledge of any of the incidents, allegations, injuries or damages referred to in the complaint or defenses.

Answer No. 1

Harwich Police Lieutenant Barry Mitchell 183 Sisson Road Harwich, MA 02645

Harwich Police Lieutenant Thomas Gagnon 183 Sisson Road Harwich, MA 02645

Harwich Police Officer Michael Porter 183 Sisson Road Harwich, MA 02645

Harwich Police Sergeant Christopher Kender 183 Sisson Road Harwich, MA 02645

Harwich Police Sergeant Dennis Kendrick 183 Sisson Road Harwich, MA 02645 Harwich Police Sergeant David Jacek 183 Sisson Road



as a regular officer. Due to his request, he was appointed a special officer, remained cruiser qualified, maintains all training standards and requirements, and regularly fills shift sector assignments.

Two additional retired full-time regular officers, Sergeant Chester Wright and Officer Earl LeGeyt, both of which had approximately 30 years of service with the Harwich Police Department, requested to be retained as special officers. They are both technically cruiser qualified; however, neither of them have been utilized to fill shift assignments since their retirement.

The number of cruiser qualified special officers has been steadily decreased over the past four years as patrol sector assignments are relegated to regular full-time officers as much as possible. Currently there are only four special officers who are cruiser qualified, all of whom received this status prior to my arrival.

Since my arrival, no special officer (male or female) has become "cruiser qualified." To obtain this qualification necessitates an extensive field training process consisting of 10 weeks (or more) of individualized instruction where both the field training instructor and special officer are paid during the process. This is not cost effective to the Town or Department as the majority of the subsequent service involves filling private details where a marked cruiser is needed as opposed to filling patrol sector assignments.

Interrogatory No. 12

Describe each interaction that you had with the plaintiff in her capacity as a union official, giving the dates, the place, the identity of the people present, the subject discussed, the outcome, and a description of the plaintiff's role.

Answer No. 12

During the meetings I had with Ms. Jones as secretary of the local union, she rarely said anything at all, critical or otherwise. In these meetings National Representative Sean McArdle did the majority of the speaking, followed by then Union President William Willis, and to a much lesser extent Vice President Adam Hutton. Other than two questions in one meeting, I do not recall having any conversations with Ms. Jones regarding union matters. There was absolutely no hostility, contention, controversy, or criticism in any conversation, comment, or meeting I had with Ms. Jones in her role as union secretary.

Interrogatory No. 13

State each and every reason why the plaintiff was not offered a full time position as a police officer for the Town of Harwich. If any of the reasons are that the plaintiff was not qualified or unsuitable, state the basis for each such reason, including the identity of all facts, statements or documents on which you rely.



Answer No. 13

The following officers have been hired since my appointment as Chief of Police utilizing the hiring processes specified.

<u>Previous Selection Process</u> – Hired first as a seasonal special, then a year-round special, then a full-time year round special (i.e. working 40 hour per week schedule similar to a regular officer, cruiser qualified, and assigned to sectors). When openings for regular officer were available, full-time year-round specials would be interviewed by command staff who would make recommendations to the chief who would then interview and make the final determination. Regular officers I recommended for appointment under this process were:

James Cheverie Tracey Clarke Heath Eldridge

Ms. Jones was not hired under this process as she did not qualify for the following reasons:

- 1. She did not request to be hired as a full-time officer at this time. To the contrary, she resigned her position as a full-time dispatcher to continue her education.
- 2. She never served as a full-time year-round special working a 40 hour per week schedule or any variant of a regular officer's schedule.
- 3. Ms. Jones was not "cruiser qualified" under any standard, previous or current, of the Department.

<u>Current Selection Process</u> – Formal public advertisement and posting of available full-time regular officer positions or the need to establish an eligibility list, review of the letter of interest/resume, professionally developed written examination, oral board, and complete background investigation to establish the initial eligibility list. Prior to actual hiring, a second interview with members of the command staff and the Chief, written and oral psychological examinations, comprehensive medical, and the State physical assessment test (PAT) must be completed and passed. Once hired, the basic recruit academy (if needed), followed by a 10 week field training program, and one year probationary period complete the selection process. The rational for each of these steps in the selection process is self-explanatory. Regular officers hired under this process include:

Thomas Clarke
Edward Cronin
Paul Boorack
Joseph LaBelle
Marc Harris
Chris Van Ness
Richard Buttrick
Derek Dutra
Ryan Mawn
(current vacancy pending appointment)



Ms. Jones was not hired under this process as she did not qualify specifically because she did not apply for the position, submit an application, or complete any portion of the selection process.

The current process utilized by the Harwich police Department is nationally accepted and recognized as the standard for police recruit selection by every major police professional organization including the International Association of Chiefs of Police, Massachusetts Chiefs of Police Association, Colorado Association of Chiefs of Police, Standards for Law Enforcement Accreditation, and utilized by the vast majority of the law enforcement agencies throughout the United States including Massachusetts and Cape Cod jurisdictions. Although the Harwich Police Department is not a Civil Service Agency, the selection process replicates many portions of the Massachusetts civil service process. In addition, courts throughout the United States have ruled in favor of this selection process including Massachusetts.

Interrogatory No. 14

Identify each person that you recommended to be hired as a full time police officer by Harwich, and state the basis for your decision to recommend that person be hired. Include all reasons for hiring that person instead of the plaintiff.

Answer No. 14

Please refer to answer to Interrogatory Number Thirteen.

Interrogatory No. 15

Describe in detail the process you filed for hiring full time police officers for the Town of Harwich. As part of your answer describe all requirements or criteria that you recommended or decided would be part of the hiring process, including the use of any test or list. For each such requirement or criteria describe all facts and reasons for the use of that criteria or requirement, including all documents, facts or sources which you relied upon for or to justify their establishment, or to which show that any such test or requirement is related to being a successful police officer. If the requirements have changed since you have been Chief of Police, give the dates of the changes, a description of the process both before and after the changes, and the reasons for each change.

Answer No. 15

Please refer to answer to Interrogatory Number Thirteen.

Interrogatory No. 16

Do you allege that the plaintiff improperly altered any entry into the master name data base maintained by the Harwich Police Department? If so, state the basis for that allegation. Include in your answer the date of all such actions, what was changed, a



APPENDIX 12

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

CAROLYN E. JONES,) Plaintiff)	
v.)	Civil Action No. 04-10133-MEL
·	
WILLIAM A. MASON, Chief of)	•
Police, Harwich Police Department)	
and TOWN OF HARWICH,)	
Defendants,)	

PLAINTIFF'S ANSWERS TO DEFENDANT TOWN OF HARWICH'S FIRST SET OF INTERROGATORIES

Interrogatory No. 1

Please state your full name, date and place of birth, residential and work addresses, social security number, marital status, and the name(s) and date(s) of birth of your child(ren), if any.

Answer to Interrogatory No. 1

Carolyn Eileen Jones. August 9, 1969, Hyannis, Massachusetts. Home: 28

Harrington Way Hyannis MA 02601. Work: 127 Depot Road Chatham, MA 02633.

Social Security No. 032-58-8418. Single. No children.

Interrogatory No. 2

Please provide a complete and detailed description of your educational history, commencing with high school, and indicating all degrees or certificates attained and dates of same.

Interrogatory No. 8

If any statement has been taken from the defendant or its agents, servants, or employees, whether written or oral, or received from any person including yourself regarding in any way the occurrences set forth in your complaint, please describe: the name and address of the person from whom the statement was obtained, the date of such statement, the substance of such statement, and the name and address of the custodian of such statement.

Answer to Interrogatory No. 8

No such statement has been taken.

Interrogatory No. 9

Please state the basis for your contention that the plaintiff "has sought a full time position as a police officer in Harwich," as alleged in paragraph five of the complaint.

Answer to Interrogatory No. 9

I told Lt. Gagnon that I wanted to do full time patrol. I have talked to many officers over the time I was employed about becoming a full time police officer, always telling them that it was my goal. I asked Chief Mason about the process for becoming a full time police officer. I do not recall the times and places of these conversations.

Interrogatory No. 10

Please state the basis for your contention that "[w]hen Harwich does hire a female police officer they (sic) wind up leaving the department,: as alleged in paragraph seven of the complaint.

Answer to Interrogatory No. 10

Harwich's first full time female police officer was Jen van Gelder, who. Next was Diane Aikmen who left the department after a short period of time. At the time it was stated that she left the department after alleged incident of sexual harassment. Tracy Clarke is currently the only female full time police officer. The department has never had more than one full time female police officer at the time.

Interrogatory No. 11

Please state the basis for your contention that "in the police union...[the plaintiff] was critical of the police chief and police administration. She also complained about not being hired as a full time officer," as alleged in paragraph twelve of the complaint, including in the answer, but not limiting it to, a description of each and every time the plaintiff made a "critical" statement or a "complaint," to whom such criticism or complaint was delivered, and the date and substance of each communication.

Answer to Interrogatory No. 11

I spoke out as a Union Board officer on a number of issues, including overtime, zeroing of hours and issues related to patrolling by officers. Many of these conversations were at meetings with the Chief and other Board members and officers. I also spoke with union officials and members about the issues and how the department was handling them. I do not recall the dates of meetings. I was vocal and outspoken with the Chief. I wrote a letter to the membership that expressed my outrage at having my integrity questioned. I questioned the decision to pull me off of bike patrol, and tried to find out why I was not allowed to drive a cruiser.